

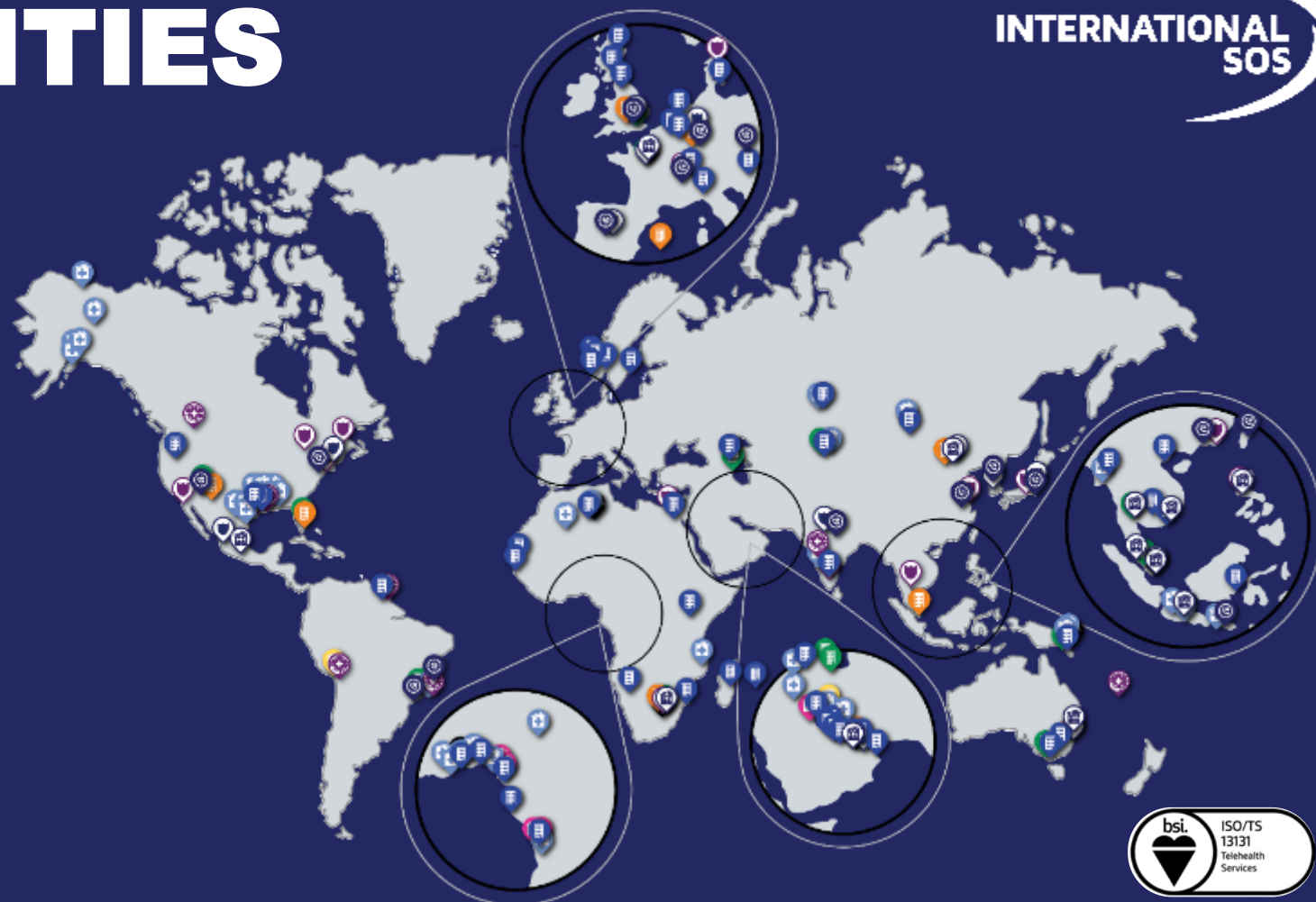


ENHANCING REMOTE HEALTHCARE SOLUTIONS WITH TELEHEALTH



WORLDWIDE REACH. HUMAN TOUCH.

OUR CAPABILITIES



27 Assistance Centres
18 Response Centres

- International SOS Office
- International SOS Assistance Centre and Office
- Assistance & Response Centre & Office
- Response Centre
- Security Centres
- Centres of Local Security Expertise
- Primary & Emergency Care and Occupational Health
- Occupational Health Clinic
- Primary & Emergency Care Clinic
- International SOS Air Ambulance
- MedAire Office
- International SOS Supply Office

OUR CAPABILITIES



12,000 employees

Trusted by 9,000
organisations across the globe

Network of 85,000
providers

240 countries, 10,000 cities

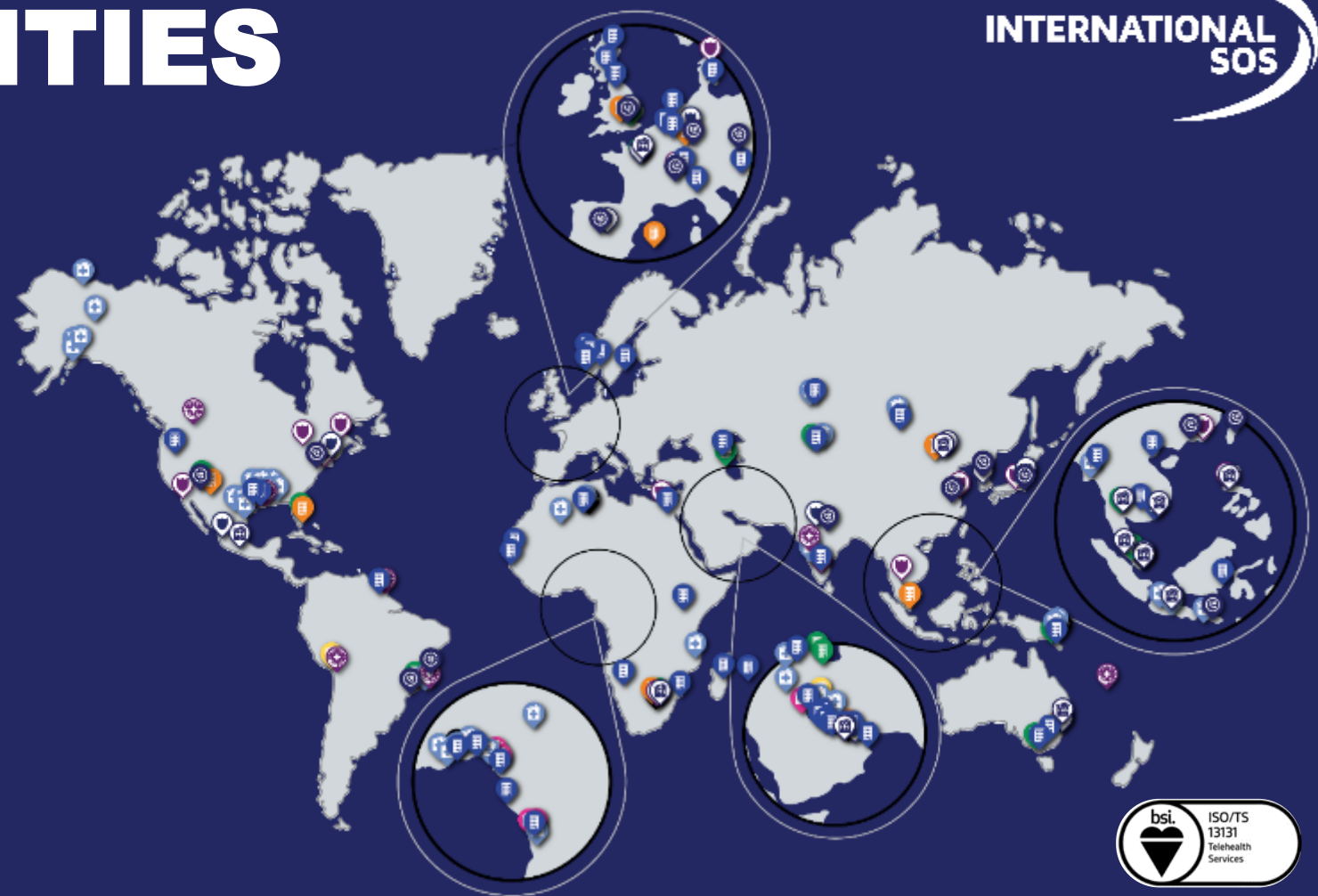
83 Offices

51 Clinics

27 Assistance Centres

18 Response Centres

30 Security Locations



2,200 Medical and Security Evacuation and Repatriations
Remote and workplace healthcare services in **260** offshore installations

WHAT IS A MEDSITE?

A MedSite is an **on-site healthcare solution** for organisations operating in **remote environments**.

A MedSite integrates **on-site health professional care** and, where available, **medical supplies**, with MedSite Respond; **proactive, remote, and digital support from a Response Centre** for managing medical incidents at a specific client site and following off-site patient movement, predominantly within the country of the client site operations.



WHAT IS A RESPONSE CENTRE?

Response Centres are **strategically placed around the world** to provide boots-on-the-ground support to client operations.

They draw on our teams' deep understanding of the local medical, operational and regulatory environment to provide **remote medical support to on-site health professionals** delivering medical care on client sites, as a key feature of our MedSite solution.



TELEHEALTH CAPABILITIES FRAMEWORK



TeleMedicine

TELEHEALTH CAPABILITIES FRAMEWORK



TeleMedicine

+

ENHANCED TELEMEDICINE

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TeleMedicine

+

ENHANCED TELEMEDICINE



TeleDiagnostics

Clinical guidance based on review of static diagnostic information

TELEHEALTH CAPABILITIES FRAMEWORK



TeleMedicine



ENHANCED TELEMEDICINE



TeleDiagnostics

Clinical guidance based on review of static diagnostic information



TeleMonitoring

Clinical guidance based on live data.
Response Centre Medic able to see patient and/or vital signs in real time

TELEHEALTH CAPABILITIES FRAMEWORK



TeleMedicine



ENHANCED TELEMEDICINE



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Clinical guidance based on review of static diagnostic information



TeleMonitoring

Clinical guidance based on live data. Response Centre Medic able to see patient and/or vital signs in real time



TeleMentoring

Guidance via 'see what I see' technology. Response Centre Medic able to guide consultation, procedures or offer training.

TELEMENTORING: RODS & CONES

ATEX Compliant: ready to use on Oil Rigs

Specialized Remote Software

A platform specifically designed for medical purposes

Privacy (GDPR) and Security requirements built-in by design

Optimized to work in low-bandwidth environments

100% Remote Expert-controlled view

Plug & Play in the field

1-click solution to establish an urgent call (both audio & video)

Smartglasses fully pre-configured

Compact and easy to carry-on hardware

Comprehensive tech, training and support

WORLDWIDE REACH. HUMAN TOUCH.



Rods & Cones

Global leaders



+90

Countries

1,500

Medical Centers

+50,000

Sessions



TELEHEALTH CAPABILITIES FRAMEWORK



TeleMedicine



ENHANCED TELEMEDICINE



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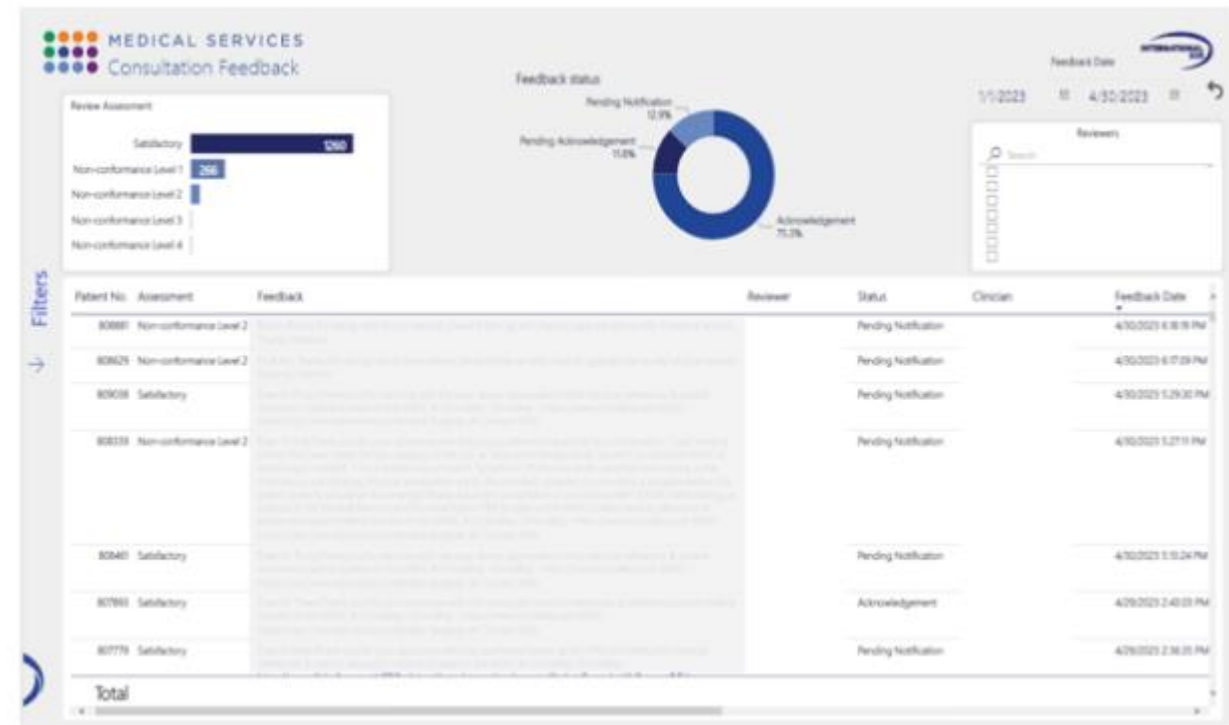
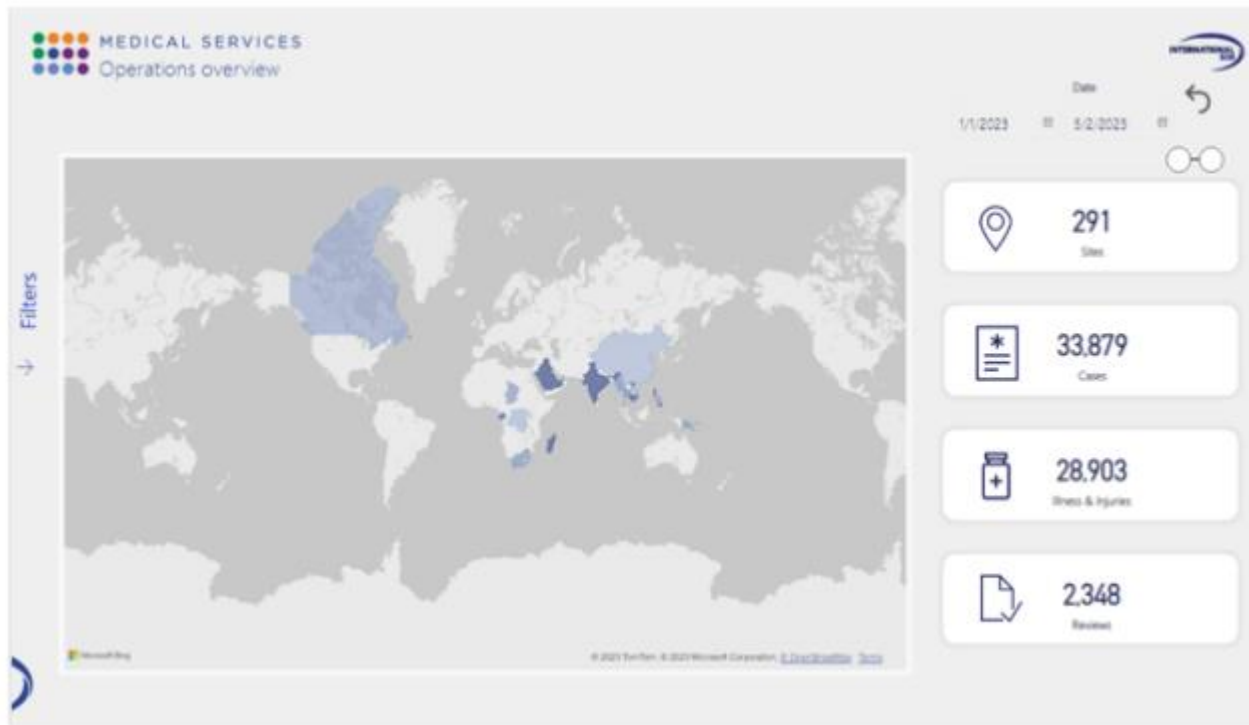


TeleSpecialist

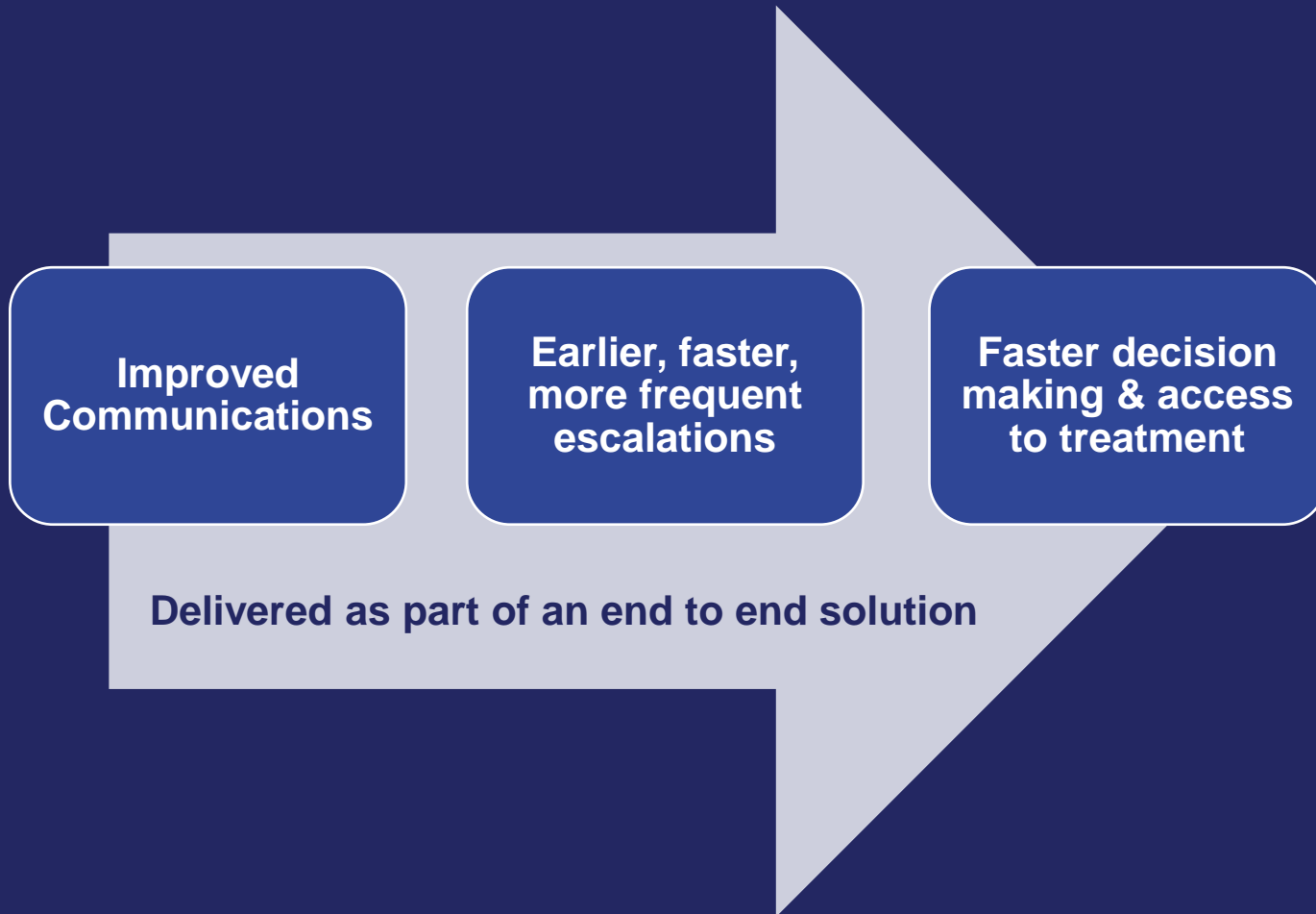
Remote consultation involving an Intl.SOS network specialist (e.g. orthopedic surgeon, psychiatrist)

CLINICAL GOVERNANCE, DATA & ANALYTICS: A VALUABLE RISK MANAGEMENT TOOL

- Continuous site staff performance evaluation & feedback
- Continued education & clinical support
- Up to date & clear documentation
- Rapid detection and correction of clinical errors
- Reference to current, evidence-based peer-reviewed clinical guidelines
- All medical interactions peer reviewed



VALUE & ROI



- BENEFITS**
- Improved Health Outcomes
 - Managed Health Risks
 - Reduced Downtime
 - Enhanced Productivity
 - Fewer Escalations
 - Scheduled Escalations
 - Better-managed Escalations
 - Data & Feedback Loops



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ABOUT INTERNATIONAL SOS

The International SOS Group of Companies is in the business of saving lives and protecting your global workforce from health and security threats. Wherever you are, we deliver customised health, security risk management and wellbeing solutions to fuel your growth and productivity. In the event of extreme weather, an epidemic or a security incident, we provide an immediate response providing peace of mind. Our innovative technology and medical and security expertise focus on prevention, offering real-time, actionable insights and on-the-ground quality delivery.

Founded in 1985, the International SOS Group, headquartered in London & Singapore, is **trusted by nearly 9,000 organisations**, including the majority of the Fortune Global 500 as well as mid-size enterprises, governments, educational institutions, and NGOs. **12,000** multi-cultural security, medical, logistics and digital experts stand with you to provide support & assistance from over **1,200 locations in 90 countries**, 24/7, 365 days. International SOS employees speak nearly **100 languages and dialects**.

To protect your workforce, we are at your fingertips: [internationalsos.com](https://www.internationalsos.com)

OUR CLIENTS

- ▶ We have **9,000** clients and serve more than:
 - 80%** of the Fortune Global 100 and,
 - 60%** of the Fortune Global 500 companies.
- ▶ Our clients include **61%** of the Corporate Knights Global 100, a ranking of the world's most sustainable corporations.

INTERNATIONAL
SOS

International SOS Clinic
Luanda, Angola

COMMON MEDICAL CASES ON A REMOTE SITE



In remote and challenging locations, the potential for medical emergencies is a genuine risk. These incidents range from mere inconveniences to life-threatening situations, making swift medical intervention critical to prevent severe disruption to operations.



Underlying lifestyle diseases (hypertension, diabetes) leading to a medical emergency



Respiratory tract infections due to infectious disease (COVID-19, influenza)



Work-related site injuries or trauma (from working at height, moving objects)



Oral & dental emergencies (cavities, abscesses)



Mental health issues linked to nature of role or working environment

Drawn from International SOS medical case management data across remote sites globally in 2022 and 'limb or life threatening' case escalation data from International SOS Assistance Centres in Africa, Europe and the Middle East.

ISSUES FACED IN REMOTE ENVIRONMENTS



Limited access to healthcare facilities

Operations in remote and challenging terrains

Occupational hazards and accidents

Frequent accidents and injuries on-site

Lack of immediate medical response and treatment availability

High-risk work environment

Lack of emergency response and evacuation coordination

Reduced wellbeing and productivity

Deployments involve conflict zones or remote areas

Requirement to address health and wellbeing of military personnel

